

Contact Information Effective 01/01/2016

	Phone No.	Website
HealthPartners* Customer service representatives are available to answer general and individual specific questions regarding: <ul style="list-style-type: none"> - health plan benefits (e.g., general information regarding plan deductible, coinsurance, annual out-of-pocket maximums, lifetime maximums, allowable services, general exclusions, etc.) - claims (e.g., for an explanation of deductibles or out-of-pocket expenses incurred, claims filing or payment, etc.) - benefit coordination (e.g., Medicare or other group insurance, subrogation, etc.) - network providers (e.g., identifying in-network vs. out-of-network providers/clinics/hospitals or chiropractors) - prescription drug plan benefits (e.g., general information regarding plan co-payments and/or coinsurance, preferred drug list, specialty drugs, Medication Therapy Management program (MTM), general exclusions, etc.) - claims (e.g., for an explanation of charges, claims filing or payment, etc.), - benefit coordination (e.g., other group insurance) - network providers (e.g., participating pharmacies) 	1-800-883-2177 952-883-5000	www.healthpartners.com
Delta Dental Plan of Minnesota* Customer service representatives are available to answer general and individual specific questions regarding: <ul style="list-style-type: none"> - dental plan benefits (e.g., general information regarding coinsurance, annual benefit amounts, allowable services, general exclusions, etc.) - claims (e.g., for an explanation of out-of-pocket expenses incurred, claims filing or payment, etc.) - benefit coordination (e.g., other group insurance) - network providers (e.g., identifying in-network vs. out-of-network providers) 	1-800-553-9536 651-406-5916	www.deltadentalmn.org
TASC – Flexible Spending Account Plans Customer service representatives are available to answer questions regarding the medical and dependent daycare reimbursement account plans	1-800-422-4661 608-241-1900	www.tasconline.com
Sand Creek Employee Assistance Program Confidential services available to employees and their family members.	218-481-7477 1-844-678-5710	www.sandcreekeap.com

*Please have your group and member identification numbers available to facilitate discussions with the customer service representative.